Help Desk Support Site
http://www.ohio-k12.help

Managing Data

Updating User Accounts
https://www.youtube.com/watch?v=O5JHQyz4_A0

How to Remove a User from an Organization within KReady
https://www.youtube.com/watch?v=JHUD5KMcWrA

Adding Student Manually
https://www.youtube.com/watch?v=MLtm_dM43zo

How to Update a Student Manually

https://www.youtube.com/watch?v=Y0mEgbYNOUo

How to Make a Student Inactive

https://www.youtube.com/watch?v=245PrnHERq4&t=1s

Transfers

https://www.ohio-k12.help/kready-support/data-manager-support/transfers/

ELA Reports

Accessing the Data Downloads Report
https://www.ohio-k12.help/kready-support/data-manager-support/data-downloads-report/

Accessing the SKB Report
https://www.ohio-k12.help/kready-support/data-manager-support/accessing_skb_report/

Filter by POA
https://www.ohio-k12.help/kready-support/data-manager-support/filter-by-poa/

Accessing the Archive
https://www.ohio-k12.help/kready-support/data-manager-support/accessingarchive/